

Employment and Support Allowance Refresher Course

A training course by Mary Nash

Aims:

To improve knowledge and understanding of ESA.

Who for?

Trained generalist advisers, caseworkers, advice session supervisors etc. with experience of advising in benefits and specifically Incapacity Benefit.

This course can be delivered to groups of up to 15 people, but there is plenty of practical work and a range of exercises to help the learning process.

Learning outcomes:

By the end of the session learners will be able to:

1. List at least 3 eligibility criteria
2. Identify what activities are carried out in the two phases
3. Summarise the 3 assessments, what they are based on, and what they are designed to achieve
4. Explain how ESA is calculated

Contents:

- How much do you know about ESA?
- Who is eligible to apply
- The application process
 - How to claim
 - Timings of the process
 - The Phases
- Work capability assessment
 - Limited capability for work
 - Limited capability for work-related activity
 - Work focused health-related assessment
- 'Support' and 'work-related activity' groups
- Rates of payment

Timing

3 hours including a coffee break.